

# Access4 – Hard of Hearing



## Criteria

Staff to be aware of guests that may be hard of hearing and go over and above to assist them.

Suitable measures taken to ensure guests with hearing difficulties will be alerted in the event of an alarm.

Hearing loops will be in place

Plenty of clear signage, guests who are hard of hearing may also have sign language issues.



To find out if your business meets the criteria for this award, please contact QiT on [hello@qualityintourism.com](mailto:hello@qualityintourism.com)